

## Instructions

To comply with security and privacy regulations, TransUnion restricts and tracks access to healthcare data in our possession. This registration form assists us in that process by assigning a unique set of login credentials and access rights for each provider representative. All access requests or changes must be authorized and approved by a supervisor.

## New User

1. Complete **New User Information** (section 1).
  - a. *Your unique employee ID and the last 4 digits of your SSN will be used for identity verification should you ever need to call us with a question about this account. Requests via email will use the email address as the verifier and confirmations will be sent to the user and supervisor email address on file.*
  - b. *The email address MUST be a corporate email account. Personal email addresses are not allowed. All password resets, report notifications, etc. will be sent to this account.*
2. List the facilities you need access to in the **Access Details** (section 2). If you work at a central billing office and need to work reports for a number of facilities, please list them all here. Access should be restricted to the minimum necessary to perform assigned duties.
3. Read through the **Agreement** (section 3) which outlines your responsibilities and duty to protect both your account credentials, and patient data accessed with these credentials.
4. Finally, both you and your supervisor will need to complete and sign the **Acknowledgement of Agreement** (section 4).

## Supervisor\*

1. Please verify that the information presented is correct and read **Agreement** (section 3).
  - a. *Is the user's business email address correct? (name@hospital.org)*
  - b. *Have the correct facilities and reports been assigned to this user?*
2. Please sign in the Supervisor section of the **Acknowledgement of Agreement** (section 4).
3. Please return the completed form by secure email to: [escancustomerservice@transunion.com](mailto:escancustomerservice@transunion.com) or fax to TransUnion eScan Customer Service at **512-804-1877**.

*An email will be sent to the user with a link to reset their password and a confirmation email will be sent to the authorizing supervisor.*

\* Please make sure that there is at least one employee assigned to review each billable report.

## 1. NEW USER INFORMATION

Name (Last, First, MI)	Title	Request Date
Company Name & Address	Work Phone	Last 4 Digits of SSN#
	Email Address	Employee ID

## 2. ACCESS DETAILS

Facilities for which access is requested  **Check this box for access to ALL FACILITIES in the system**

Report access requested (please check all that apply)  **Check this box for access to ALL REPORTS**

**Discovered Coverage Reports**

Medicaid Reports  Medicare Reports  TRICARE Reports  
 Commercial Reports  Coordination of Benefit (COB) Reports

**Reimbursement Reports**

Medicare Advantage IME/GME Reports  Medicare DSH Reports  
 Medicare Dual Eligible Bad Debt Reports

**Management Reports**

Monthly Invoice Reports  Placement Acknowledgement Reports

**eScan Analytics**

eScan Analytics Dashboards

## 3. AGREEMENT

This authorization agreement should be signed by the User and his/her Supervisor requesting access and sent to TransUnion at the email or fax below. The signatures on this Agreement acknowledge the authorization of the individual user named above to have access to the services available through TransUnion's system. User IDs and Passwords will be assigned only for the specific access requested. Preserving the confidentiality of all individually identifiable health information that is transmitted or maintained by electronic media, or transmitted or maintained in any other form or medium is the responsibility of each individual that has access to TransUnion systems. All persons who have access to confidential and sensitive information must understand their personal responsibility to comply with all applicable laws and security policies. User IDs and passwords must be secure from unauthorized persons. Sharing this information is prohibited. All content available on TransUnion systems should be kept confidential and exclusive to those that require use of the system and should not be shared with any third-party individuals or used for any unauthorized purposes. Users and Supervisors should promptly notify TransUnion eScan Customer Service of any changes to authorized access, or any unauthorized use of TransUnion systems. Restrictions in this form are in addition to restrictions contained in the agreement between TransUnion and provider.

## 4. ACKNOWLEDGEMENT OF AGREEMENT

Printed Name		
Signature		Signature Date
Supervisor Name, Title	Phone Number	Email Address
Supervisor Signature		Signature Date

Please return the completed form by secure email to: [escancustomerservice@transunion.com](mailto:escancustomerservice@transunion.com) or fax to TransUnion eScan Customer Service at 512-804-1877. (If you have questions about this form or agreement please contact customer service at 800-553-6074.)